



Qualifacts Key Facts:

- Founded in 2000
- Headquartered in Nashville, TN
- 100 Employees
- 45 Customers in 40 States
- 15,000 Contracted Users
- Proven Off-The-Shelf Software Products

Benefits of Qualifacts BRM Software:

- Integrated Clinical, Financial and Administrative Systems
- Web-based
- Beneficiary Focused
- Configurable
- Workflow Automation
- HIPAA Compliant
- Best-in-Class Technology
- Guaranteed Service Level Agreements
- Low Total Cost of Ownership (TCO)

“Qualifacts CareLogic software resolved the varied needs of 35 programs with integrated electronic health records, billing, accounts receivable, risk management, utilization review, human resources and enterprise reporting. Qualifacts’ system is easy to use and has transformed our agency, creating a culture where decisions are made based on real-time data, not tradition.”

Stephen Christian-Michaels, COO
Family Service of WPA and
former CMHC user

Qualifacts | CareLogic

Proven results with the on-demand BRM leader

Qualifacts | CareLogic has long been the most comprehensive and clinically intuitive web-based electronic care management software on the market. It has now been transformed into Beneficiary Relationship Management (BRM) software to give behavioral healthcare providers an operational and clinical advantage. Comprehensive, customizable and easy to use, CareLogic empowers providers to manage people and processes more effectively while automating revenue cycle management, reporting and compliance. With Qualifacts, your staff spends more time delivering care and less time on administration.

Comprehensive on-demand BRM:

- Web-based and simple to use
- Fully integrated clinical, financial and administrative functionality
- Real-time analytics empower your business to make better decisions
- Secure and compliant
- True workflow engine automates core business processes

Loved by Clinicians

Initially designed and used by over 1,000 clinicians, the CareLogic clinical suite now serves more than 15,000 clinical personnel in 40 states.

Its robust archive of online clinical applications includes all the standard clinical forms used in an enterprise as well as highly specialized applications for mental health, drug and alcohol, mental retardation, developmental disabilities, child and family services, social services, alternative education and primary health. In addition to offering solutions for most major clinical domains, CareLogic supports major treatment delivery models such as inpatient, residential, outpatient and community based services.

Qualifacts | CareLogic combines the best user experience with extensive functionality, point-and-click navigation, embedded clinical protocols, care coordination alerts, and task/activity management. The acclaimed result is clinical success. That’s why Qualifacts has earned the trust of its clinical customers across the country.

Clinical Functionality:

- Assessments
- Diagnostics
- Treatment Plans
- Progress Notes
- Service Scheduling
- Service Tracking
- Physician Orders
- Medication Management
- Pharmacy Management
- Lab Management
- Bed Management
- Quality Assurance

System Technology

- Highly reliable, scalable and robust web-based solution provided as a hosted ASP solution managed by Qualifacts.
- Built on the Oracle 10g data base platform, running on IBM RS6000 and Dell PowerEdge Servers.
- Programmed using Oracle PL/SQL and some JavaScript, Java and XML.
- Delivered over the Internet through redundant Oracle Internet Application Servers (IAS) for seamless failover and high availability.
- Internet connectivity using TCP/IP transport and Microsoft Internet Explorer Browser v6.0 or above.
- Secure data transmissions with Secure Sockets Layer (SSL) 128-bit Encryption.
- Integrated transactions with SOAP, XML, XHTML and other browser-based standards and display devices.
- Further programmatic integration through industry standards such as HIPAA transactional code sets and HL7 interface protocols.

Critical for Finance

CareLogic seamlessly integrates core financial functions with our electronic clinical record to improve financial processing and provide a comprehensive view of all your organization's relationships with each and every client. With CareLogic, your professional staff can work as a team to serve clients, while the finance team manages the revenue cycle. They can manage all your contracts, proactively determine eligibility, submit clean claims, track A/R, handle payroll and run critical performance and financial reports; all within one system. By using CareLogic, payers and providers can cost-effectively share current, accurate information on a real-time basis.

Finance & Administration Functionality:

- Contract Management
- Billing/Accounts Receivable
- Collections
- Human Resource Management
- Clinical Credentials Management
- Payroll Tracking
- Training Management
- Clinical Reporting and Analysis
- Financial Reporting and Analysis
- Administrative Reporting and Analysis
- Utilization Review
- System Administration
- Interface/EDI Administration
- Security and Confidentiality
- Audit Functions

Trusted by Executives

CareLogic improves service and organizational management. Front-line professionals respond more quickly to clients' needs with more complete information. Compliance with HIPAA and other regulatory requirements is assured. Technology costs are predictable and service levels are consistently high. Real-time data is at your fingertips!

Comprehensive Continuum of Beneficiary Management

- Call Center
- Referral
- Intake
- Insurance Verification
- Eligibility
- Authorization
- Scheduling
- Wait List Management
- Emergency/Crisis
- Front Desk Management
- Cash Collections
- Releases and Consent