



INTELLIGENT COMMUNICATIONS

A New Company with a Strong Heritage

Can you imagine having the wisdom of a 100-year-old grandparent and the energy of a six-year-old child? That's the combination that makes Avaya so successful. Originally part of AT&T – the company whose founder invented the telephone, Avaya became an independent organization in October 2000. Through these roots, Avaya has 100 years of experience and knowledge in communications; as a new company, we also have the speed and fresh ideas that make new technology companies successful. We call this powerful combination our 6/100 advantage!

Who is Avaya?

Headquartered in Basking Ridge, NJ, Avaya makes and sells communications solutions that help businesses and organizations all around the world grow. More than one million businesses worldwide use Avaya solutions which include IP Telephony, Unified Communications, Contact Centers and Communications-Enabled Business Processes. Avaya also offers services to design, build, implement and maintain these solutions.

Avaya employs approximately 19,000 people worldwide, including 2,500 Research & Development engineers who are working on the next generation of communications.

What's important to us?

Avaya's customers are the most important to us, and we try to create communications solutions specifically designed for their needs. Then we work hard to make sure our customers are happy with these solutions.

For example, Avaya helps schools like yours make communications between teachers and parents easier. We offer homework hotlines that enable students to get help with homework problems. We make it easy for parents to automatically notify the school when their children are absent. We can even make it possible to notify parents by cell phone or email when their children get on and off the school bus or if there is a delay en-route.

Avaya can also help make the jobs your parents do a little easier by enabling them to be out of the office for work or personal reasons and still receive important business calls and make contacts just as if they were in the office. We can make their office phone ring on their cell phone anytime, anywhere. We can let them listen to their emails on their cell phone to save them time at their desks. We can even put their office phone on their laptop so that they can work at home just as if they were at work. With communications solutions like these, parents can get more done in less time and have more time to spend with their families. That's how Avaya is helping businesses and changing lives!

Measuring our success:

Avaya is consistently recognized as a global leader by industry and technology experts and has achieved worldwide leadership positions in IP Telephony, Contact Centers, Unified Communications and Services.