

# High-Tech Health Care

ReDoc software saves clinicians time and money.

BY NOLA PAWOL, PT

Clinicians define quality patient care differently. But with today's medical demands, technology goes hand-in-hand to provide a full spectrum of healing.

As head of a rehabilitation department for a large medical center, I believe high-tech health care creates happier clinicians and patients. Clinicians always produce mounds of documentation as part of patient care, which makes accurate, efficient record keeping essential. Our strategy is to mobilize the team with integrated software tools to make the best use of everyone's time and provide better patient outcomes.

When considering software applications for our new therapy facility, we turned to ReDoc for a solution. The company responded with several feature-rich products that created an impression of a technologically savvy, growth-friendly office.

It's evident that ReDoc's mission is to save clinicians time. From its initial setup to implementation of its technical and clinical processes, training time is minimal.

More importantly, the software simplifies our workflow. Instead of trying to keep up with continually changing Medicare billing regulations, ReDoc's software generated the proper forms automatically to ensure professional, accurate patient and billing records with minimal intervention.

ReDoc Suite also streamlines treatment notes, re-evaluations and discharge summaries, so previous information can be copied to new paperwork. The only items clinicians have to record are daily activities or changes to treatment plans.

In our field, time is money. And translating handwritten paperwork was an expensive proposition before we installed a computerized records management system. By improving the efficiency of our therapy staff, we've been able to reduce overtime for administration maintenance. Now, clinicians can devote

more time to seeing patients and providing billable services.

In addition, ReDoc's clinical workflow orientation provides default answers or prompts for information required by payers, which results in more comprehensive and complete clinical reports. Thorough, computer generated reports often result in fewer rejected claims, expedited processing and quicker reimbursement.

ReDoc software forms the core of our productivity in and out of the office. Physical therapy has evolved to become a mobile profession, with clinicians moving from inpatient facilities to patients' homes and hospitals. Once ReDoc software is installed on a laptop computer, clinicians can transport patient records and limit manually intensive procedures and paperwork. As a result, it creates a more productive therapeutic experience

for patients.

ReDoc is a forward-thinking software supplier and an advocate for standardizing electronic medical records quickly and efficiently. Since ReDoc's modules and interfaces are constantly evolving, clients receive automatic upgrades to products when they're released. In addition, clinics are kept current with the latest technical enhancements, documentation compliance issues, HIPAA regulations, code changes, and standards of practice, terminology and semantics.

Technological advances continue to alter traditional physical therapy practices for the better. However, you have to strike a balance between keeping employees happy and running your office at an optimal pace. With ReDoc software, we've been able to seamlessly modernize our care. Its value is recognized by our clinicians, the administrative and technical staff and, most importantly, our patients.

The advent of modern health care means considering how electronic medical records can impact your practice. At our facility, we're ready. ■



**ReDoc software allows clinicians at Plains Regional Medical Center/HealthPlex to spend their time with patients, and not paperwork.**

Courtesy/Plains Regional Medical Center

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