



ReDoc Suite

Rehab Documentation Software



Doctor's Hospital Center for Sports Medicine

Doctor's Hospital Center for Sports Medicine was asked to take a survey of their experiences over the past 5 years with ReDoc Software. They are a hospital based outpatient clinic in Georgia that treats a wide range of injuries and conditions. Elizabeth Lamb, who oversees operations and productivity of all 3 locations, happily shared her answers below...

What types of patients/injuries do you treat?

All patients ranging from adolescent to geriatric. No Pediatrics. All diagnoses. We have a few specialties with our Certified Hand Therapist and our Certified Lymph edema Therapist.

Why did you choose to use Rehab Documentation? What does it do for you?

We chose ReDoc because not only was it an efficient system, but the company behind it has a solid commitment on adherence to CMS/Joint commission guidelines. ReDoc is not just a company that we purchased a product from, they are our **Partner**. They have proven their excellence in commitment to their customer base. It's also a nice benefit knowing that all this company does is focus on actual rehab documentation, while other companies have other disciplines that could take priority (EX- nursing). The fact that they come to work to solely focus on one discipline – rehab – makes all the difference!

Were there inefficiencies/problems in your operations/practice that you wanted to overcome? i.e. Streamline-documentation processes, eliminate having to manually enter data, interface with a hospital-wide system, etc.?

Increase accuracy in billing
Decrease errors in documentation
Increase compliance in CMS guidelines
Lost productivity due to handwritten documentation
Illegibility of documentation

Is it easy to use? What does it have over other products?

Very easy to use- they have a tutorial, a testing database to ensure everything works properly, and a live customer support service team that is very responsive to any of our needs!
The software has a rich clinical content built in the system specifically for PT OT –
I love that it Interfaces with our hospital system (Meditech) which in turn reduces manual charge entry errors, and enhances revenue.
ReDoc is consistent in being in complete compliance with Medicare and Joint Commission

Results of using the product, i.e. increase in productivity, decrease in operational costs, spending less time on clinical documentation, reduce errors, etc.

Decreased documentation time as with paper notes- much faster, more efficient, and better productivity! Increased accuracy in billing. System interfaces with Meditech, automatically drops charges to bill directly from the therapists' signed note- no manual entry! Increased compliance in CMS guidelines- we have been through many audits from Joint Commission, Medicare Medicaid, internal- and all auditors agree that this is the best documentation they have seen! Our physician referral relationships have been strengthened by the enhanced Plan of Care Form and communication from therapists through the ReDoc System.

The ReDoc software has been exceptional! Our notes are clean, consistent, and accurate. And it's hard for them not to be! The system prompts you for those areas you might, in other circumstances, forget to include in your daily notes!

We have never regretted our decision to implement this incredible product!

The Rehab Documentation Company, Inc.
49 Music Square West, Suite 400
Nashville, TN 37203
(888) 401-4400 ext 1404
www.rehabdocumenation.com sales@rehabdocumentation.com