



Operational Improvements through the use of EMR for Rehab Departments



The Rehab Documentation Company

A White Paper Presented by:

***The Rehab Documentation Company, Inc.
49 Music Square West, Suite 400
Nashville TN 37203
1.888.401.4400***

© ReDoc. All Rights Reserved.

Introduction

Electronic Medical Records have been around in acute care hospital settings for many years. However, ancillary departments such as Physical Medicine, Laboratory and Radiology have either been bypassed by the ITS steering committee when deciding on an EMR or the EMR vendor has built a less than optimal EMR for these departments. EMR for Rehabilitation services began approximately 15 years ago. Since this time, many providers have switched from pen & paper to electronic documentation. These providers are now experiencing significant gains in operational efficiencies. This paper will demonstrate the operational and financial gains for a rural rehabilitation clinic after just 9 months of using ReDoc.

Problem Statement

Clinical Documentation is essential at many different levels of departmental operations including legible documentation, regulatory compliance, revenue integrity/enhancement, product delivery, and workflow optimization. The utilization of pen & paper for clinical documentation poses significant problems in each of the areas highlighted above. In addition to the interdepartmental inefficiencies of using pen & paper, the negative impact on other departments within the organization are evident (i.e. lost charts due to transportation of hard medical charts to other departments or storage sites).

Previous Options

Historically, the documentation options have been for rehab clinics to document on paper, utilize transcription services or EMR designed primarily for acute care nursing services or a combination of all three.

ReDoc Solution

ReDoc is a leader in electronic documentation for Rehabilitation. Developed for therapists by therapists, the product has matured over the last 12 years. This system not only provides a clinical documentation system for PT, OT and SLP, it provides operational solutions by improving workflow, enhancing revenue integrity, and provides key performance metrics allowing owners/directors/managers to manage the performance of their clinics much more effectively and efficiently.

Results

Below is a list of benefits experienced by a rural 6 user ReDoc customer after 9 months of use.

Benefit 1 post ReDoc implementation

- Compliance
 - Required fields ensure compliance
 - Higher quality of documentation and legibility
- Time
 - Compliant charts take less time to complete.

Benefit 2 post ReDoc Implementation

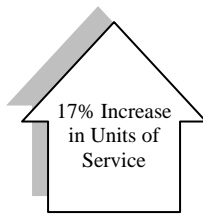
- Communication
 - Timely and professional plans of cares are generated immediately upon e-signing the note.
- Process Improvement
 - Point of care documentation
 - Compliance
 - Automated charge entry

Benefit 3 post ReDoc Implementation

- Billing Integrity
- Automated charge entry
- Coding Alert Module
 - Capture appropriate charges
 - Compliant Charge Capture

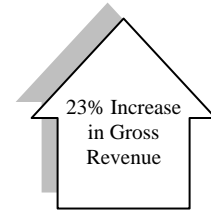
ROI

This return on investment has included:



More service to patients. By eliminating hand-written notes, This organization saw an increase of 2148 units of service over prior year. At the same time, their visits had remained flat versus prior year secondary to economic factors.

Incremental Gain in Gross Revenue. ReDoc also contributed to the bottom line while the organization was struggling to maintain its current visit rate.



Financial Results

- Revenue Enhancement of \$291,450 in Gross Revenue due to higher level of billable one-on-one treatment time.

Learn more about how you can experience similar results. Contact a representative at sales@rehabdocumentation.com or 888.401.4400 x1111 to learn more.

About The Rehab Documentation Company

The Rehab Documentation Company provides software and services designed expressly for the needs of rehabilitation therapy practices. ReDoc software addresses both the clinical and business needs of physical, occupational, and speech therapists in all settings where therapy is practiced.

The company was founded in 1995 by Gerry Stone, a practicing physical therapist with over 25 years of diverse clinical experience. From its earliest stages, ReDoc design focused on the clinical needs and workflow challenges of rehabilitation therapists.

Over 800 healthcare facilities in all 50 states now use ReDoc to simplify operations, increase productivity and control cost. ReDoc is endorsed by the American Physical Therapy Association and by the American Occupational Therapy Association.

The company has work closely with Microsoft and the HL7 organizations to stay consistent with industry standards for application development and support. ReDoc integrates seamlessly with virtually all other healthcare related applications.

This case study describes the results achieved through ReDoc by Munroe Regional Medical Center in Ocala, Florida. provides measurable evidence of the cost savings and improved efficiencies available through ReDoc.