

# Network Security 2009

## Part 1 - August 5, 1:30-3:30 p.m. CT

### Phishing for Identities: The Growing Threat of Crimeware

Phishing, the process of attempting to acquire sensitive information by posing as a trustworthy entity in an electronic communication, continues to plague the financial services industry. New threats, old threats, and reinvented malicious attacks continue to emerge:

- Sites infecting PCs with password-stealing crimeware reached an all-time high of 31,173 in December 2008 (text messaging and telephone phishing attacks not included)
- Beginning in May, Symantec has observed a new wave of phishing attacks on Facebook users.
- A link redirects to a site masquerading as the Twitter front page.

While implementing controls and detection measures is important, employee and customer awareness is paramount. Highlights include:

- Trends and statistics
- Overview of phishing, malware, crimeware
- What can we do about it

**Audience:** Senior management, audit, compliance, operations, IT, and anyone else interested in today's threats and security.

## Part 2 - August 20, 1:30-3:30 p.m. CT

### The Network Security Headache: Is There an Easy Remedy?

Security breaches and identity theft dominate the headlines. Along with protecting your customer's information, you also need to protect the institution's intellectual and proprietary information. We use the terms network and information security synonymously. Since 80-90 percent or more of our information assets reside electronically, the need for securing that information is imperative. Increasing threats, emerging technology, mobile workforce, and new regulations contribute to the challenge of hardening the network, restricting access, monitoring activity, and implementing and enforcing controls. This presentation covers the threats facing institutions today and methods for securing your network and protecting valuable information assets including:

- What are the real threats and challenges
- Policies and controls
- Regulatory requirements

**Audience:** Network administrators, IT auditors, senior management, operations, risk managers, compliance officers.

## Part 3 - September 2, 1:30-3:30 p.m. CT

### Social Engineering: The Easiest Way to Get Access to Your Systems or Information

Social engineering is the act of manipulating people into performing actions or divulging confidential information. It can happen in person, over the phone, or through text messaging and E-mail. The goal is to gain the trust of an individual or enough information from various sources to commit identify theft or gain access into your systems. If employees succumb to social engineering it doesn't matter how many controls are in place. Understanding these types of attacks, educating employees, and having a mitigation plan are essential to thwarting attacks and ensuring compliance with GLBA and ID Theft Red Flag Rules. Highlights include:

- Types of social engineering and the techniques used
- Real life examples
- What you can do to help prevent social engineering at your bank

**Audience:** Senior management, auditors, operations, HR, training, security officers, or anyone interested in protecting the institution.

## Presenter

Susan Orr, Susan Orr Consulting

## Continuing Education

**Awarded:** 2 hrs./session w/the TX State Board of Public Accountancy

**Applied:** 2.5 hrs./session CRCM/CFSSP w/the ICB

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