



TICUA Benefit Consortium Transition News

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Number 2

This is the second in a series of communications to keep you informed of the changes taking place with the Consortium Plan. We hope you will find this helpful to you. Please share this with your family members who are also covered under the Plan so they too will know what to expect.

Provider Notification of Change

In order to make the transition as smooth as possible for your providers, we are in the process of identifying 150 providers with the greatest volume of claims, measured by both number and dollar amount of claims. In early July we will send a letter to each of them advising them of the changes in address, both mail and electronic, for submission of claims and when they should start using those new addresses. While this will not cover every provider used by our Plan members, we believe it addresses those who treat the majority of our members.

We will include this claims address information in an issue of Transition News at about that same time so you will have it. This information will also be on your new ID cards. Please be sure to tell your provider(s) they need to update your information the first time you are in their office after you receive the new information, or sooner if the opportunity presents itself.

New ID Cards

Our current schedule calls for new ID cards to be sent to each of the schools to be received on July 22nd. That should allow enough time for the school to get your card(s) to you before the change over on August 1st. The new cards will have all the information your health care providers need in order to submit a claim for payment or to obtain verification of coverage.

Watch for additional information in the days and weeks ahead.

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