



December 4, 2003

This is the latest in a series of communications to keep you informed about the Consortium Plan. We hope you will find this helpful to you. Please share this with your family members who are also covered under the Plan.

I received notice on December 2, 2003 that effective January 1, 2004, our current middle Tennessee area provider network is merging with the Signature Health Alliance network. What this means to you is the addition of approximately 1,000 physicians and other health care providers to those which have been available to you. The merged network will operate under the Signature Health Alliance name: this network continues to be provided under the overall umbrella of Tennessee Healthcare Network.

As this merger has been described to me all our current providers will be added to the Signature network: many of them already participate under Signature. At this time we expect to see little, if any, fall out of our existing providers. Until such time as the merged list of providers is available through one web site you can explore the Signature provider directory by going to their web site at [www.signaturehealth.com](http://www.signaturehealth.com). There you can click on the "Find a Provider" link.

As additional information becomes available I will keep you advised. If you have any questions please feel free to [email](#) them to me.

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