

TICUA

BENEFIT CONSORTIUM

February 20, 2006

Starting today our claims administrator, North American Health Plans and its affiliates – North American Administrators, BSI/North American, North American Benefits Network, E-V Benefits, DBL/North American, Nyhart, and Century Westport North American –announced that they are now recognized as a single brand: Meritain Health.

Meritain Health has origin in two words that are key attributes of the company: merit and attain. The words symbolize the company’s goal of not only delivering cost competitive plans with uncompromising personal service and flexibility, but also of helping clients reduce the long-term cost of their health benefits plans.

Elliot Cooperstone, CEO of Meritain Health said, “Employers need to have a long-term, strategic perspective for their health care benefits programs. With 70% of health care costs attributable to lifestyle choices, Meritain Health’s mission is to help change members’ behavior by promoting healthier lifestyles and empowering them to become better health care consumers. When employees are motivated to avoid health risks, seek appropriate care, and to embrace wellness solutions as an everyday choice, everybody wins”.

Cooperstone added, “Meritain was formed through the combination of several outstanding businesses, each with a different legacy and diverse strengths. We have a common vision for the future of health care that we will advance together. As Meritain – a single, unified brand that reflects that vision – we are committed to providing our clients the tools and services necessary to keep health benefits costs affordable for the long term.”

Meritain Health is one of the country’s largest independent providers of services for self-funded health plans, serving over 500 self-funded clients nationally, with over 500,000 members in more than 30 major industries.

These changes should in no way affect your access to customer service or claims information. This change will also be beneficial to us in Tennessee to reduce confusion between our claims administrator and a Tennessee-based claims administrator with a very similar name. Remember that if you have any questions you can email them to this office for our response.

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