

Sitemason CMS

Voluntary Product Accessibility Template (VPAT)

October 31, 2012

Sitemason CMS v5.9

Introduction

This document outlines the availability of Sitemason CMS and is intended to assist buyers quickly assess such availability offerings of our product. This document applies to Sitemason 6.0. Previous versions of the software and components are not necessarily compliant with Section 508. Please contact Sitemason for details.

Content management systems like Sitemason CMS are tools that allow the end user to create and publish content to websites. Due to the nature of such software, while we can make the system itself accessible, we cannot control the content that the end user creates and publishes. Therefore, in many cases, it is the responsibility of the end user (or “Editor”) to ensure that content that he/she creates is compliant with accessibility requirements.

Additionally, Sitemason CMS is a web-based software product where end users interact with it via a web browser running on a computer. Many accessibility features are provided by the web browser and computer’s operating system. The exact details of such features vary depending on the combination of browser and OS used and all such features are beyond Sitemason CMS’s control.

Contact Information

This document is available online:

<http://www.sitemason.com/SitemasonVPAT.pdf>

For further questions and information, please contact us:

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VPAT Summary Table

Criteria	Level of Support & Supporting Features	Remarks and explanations
Section 1194.21: Software Applications and Operating Systems	Fully supported	
Section 1194.22: Web-based Internet Information and Applications	Fully supported	Sitemason CMS supports all functionality and provides appropriate controls for editors to ensure that their content is compliant wherever possible.
Section 1194.23: Telecommunications Products	Not applicable	
Section 1194.24: Video and Multi-media Products	Not applicable	
Section 1194.25: Self-Contained, Closed Products	Not applicable	
Section 1194.26: Desktop and Portable Computers	Not applicable	
Section 1194.31: Functional Performance Criteria	Fully supported	Editors can use a variety of input methods to manage Sitemason CMS.
Section 1194.41: Information, Documentation and Support	Fully supported	Sitemason offers a variety of support and training options for customers.

Section 1194.21 Detail Table

Software Applications and Operating Systems

Criteria	Level of Support & Supporting Features	Remarks & Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Fully supported	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Fully supported	Sitemason CMS does not override any OS-level features or controlled hardware.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Indirectly supported	It is the web browser's responsibility to implement this.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Fully supported	All icons are consistent throughout the software and alternate text is used for all icons.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Directly/Fully and indirectly supported	All images are consistent throughout the software and alternate text is used for all icons. Sitemason CMS makes use of third party software for certain GUI elements, which are currently also supported.

Criteria	Level of Support & Supporting Features	Remarks & Explanations
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Indirectly supported	It is the responsibility of the web browser and operating system to implement this.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Fully supported	Sitemason CMS does not override any OS-level features or controlled hardware.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Fully supported	Animations are seldom used, but can be disabled by end users.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Fully supported	Distinct icons or text are used.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Fully supported	Sitemason CMS does not use blinking text.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Fully supported	

Section 1194.22 Detail Table

Web-based Internet Information and Applications

Criteria	Level of Support & Supporting Features	Remarks & Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Fully supported	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Fully supported	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Fully supported	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	
(g) Row and column headers shall be identified for data tables.	Fully supported	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Fully supported	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not applicable	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	

Criteria	Level of Support & Supporting Features	Remarks & Explanations
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Fully supported	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Fully supported	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21 (a) through (l).	Not applicable	
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Fully supported	
(o) A method shall be provided that permits users to skip repetitive navigation links.	Fully supported	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	

Section 1194.31 Detail Table

Functional Performance Criteria

Criteria	Level of Support & Supporting Features	Remarks & Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Fully supported	Sitemason CMS's interface supports assistive technology where applicable.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Fully supported	Sitemason CMS's interface supports assistive technology where applicable.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Fully supported	Sitemason CMS's interface supports assistive technology where applicable.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Fully supported	Sitemason CMS's interface supports both mouse-equipped as well as touch screen devices.

Section 1194.41 Detail Table

Information, Documentation, and Support

Criteria	Level of Support & Supporting Features	Remarks & Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Fully supported	Sitemason offers online documentation as well as telephone and email-based technical support, available to all customers and included with all service packages.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Fully supported	This document is available on our website. Customers can also contact us via telephone and email.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Fully supported	Sitemason offers online documentation as well as telephone and email-based technical support, available to all customers and included with all service packages. Personalized training (even on-site training) is available as well.